

# Inclusivity, Decolonization and Sustainability

Rethinking a Foundation  
module in Tourism and Hospitality  
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# Influences on the rethink

## OLD

Taught by Ph.D. students in School of Hospitality Management

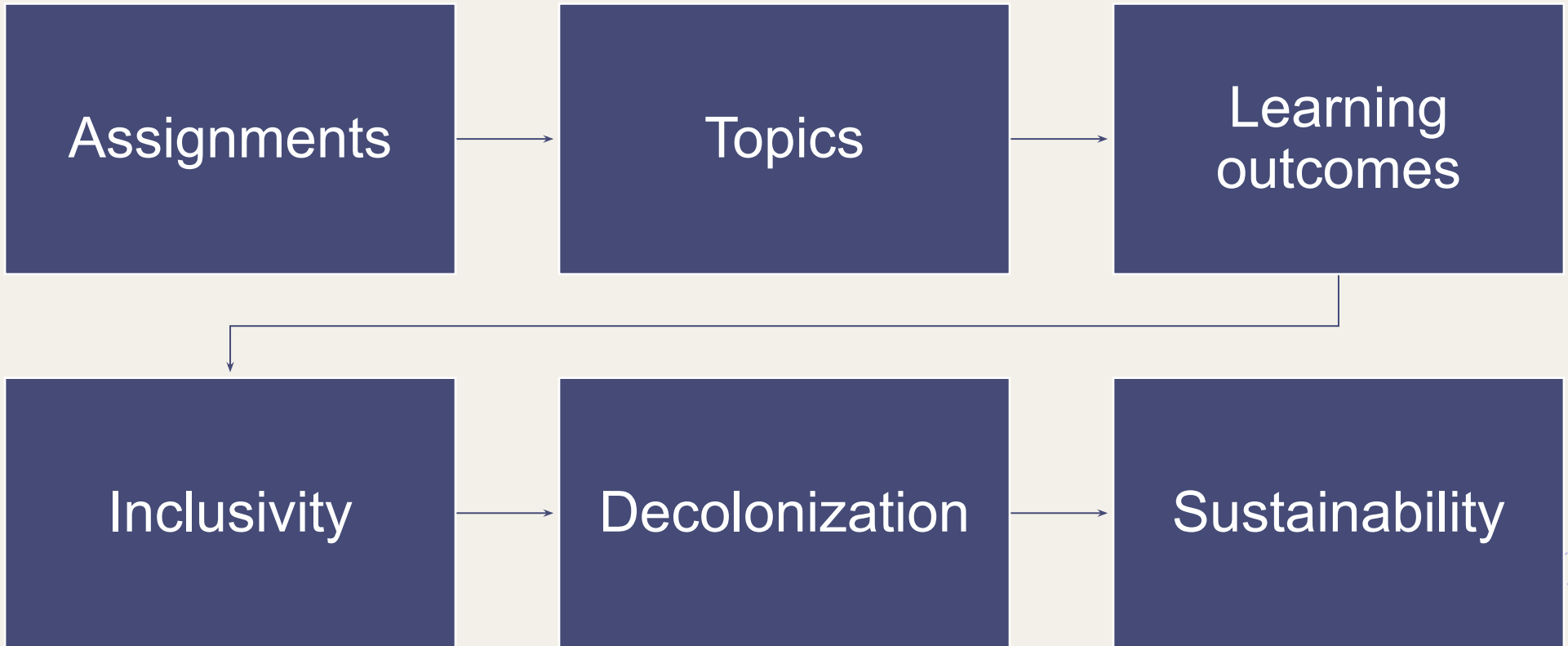
Approach to knowledge:  
Newtonian

## NEW

Taught by EAP lecturers with diverse backgrounds

Approach to knowledge:  
Questioning/dialogical  
Transformative pedagogy

# Today's talk





# Inclusivity

+ Inclusivity is the practice or policy of including people who might otherwise be excluded or marginalized. Inclusivity is a mindset





**Inclusivity of  
content**

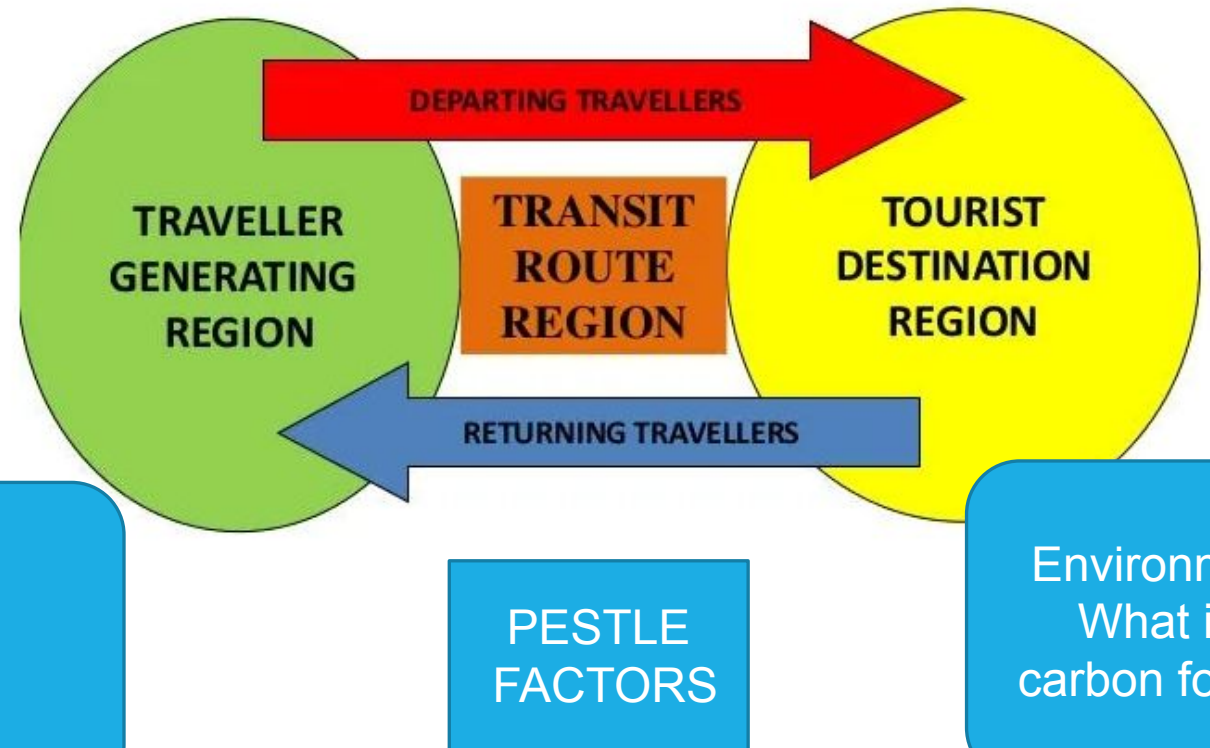
**Inclusivity in  
assignments**



# Contesting knowledge: Leiper's Model

## THE TOURISM SYSTEM

"One of the leading models of tourism Attraction systems was created by Leiper in 1990"



Legal: Is a visa required?

Environmental :  
What is the carbon footprint?



"The global order is increasingly crisscrossed by tourists, workers, terrorists, students, migrants, asylum seekers, scholars, family members, businesspeople, soldiers"

(Rickly, Hannam and Mostafanezhad, 2017)



# A student's view

Filipinos have to pay so much money to go to another country for vacation excluding visa fees, to the point travelling abroad is a luxury that not many Filipinos can normally afford. Meanwhile, people from the global north can easily enter our country for up to a month without the need of a visa at all, making the vacation a little more affordable and accessible for them.

The main argument for visas is to combat illegal immigration from people from the global south, but it overlooks the fact that people from western countries also illegally immigrate to countries in the global south. It feels like a one-sided solution that harms the travel industry and immigration security of any country involved.



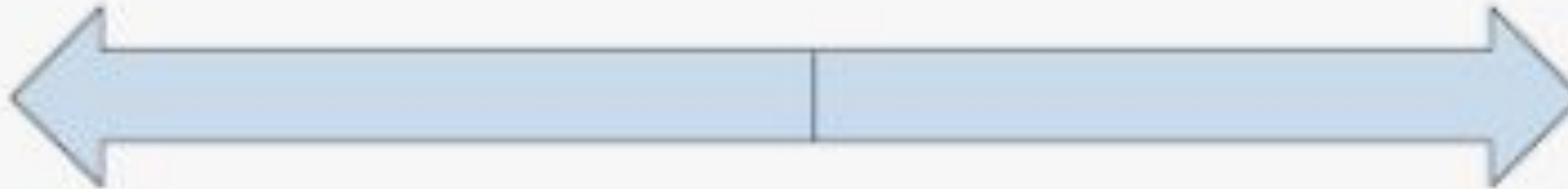
# Cohen (1972) tourist typologies

Upper middle  
classes?

Curiosity

Working class?

Security



Drifter

Explorer

Individual  
Mass Tourist

Organized  
Mass Tourist

## Inclusivity in topics



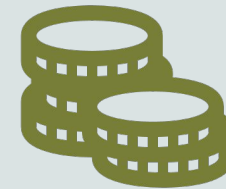
Volunteering



Social Enterprise



Eco-friendly



Budget  
conscious

# Three linked assessments

Pitch

Report

Flyer

# Mengubah Bali

## VOLUNTEERING EXPERIENCE

Explore the island of Bali and choose from a 2-4 week program from April 24<sup>th</sup> to September 3<sup>rd</sup>

## PACKAGE INCLUDES

Stay in our award winning Bamboo Cottages

2-4 Weeks All-Inclusive  
Travel Insurance included  
Private Transportation  
Accommodation and WIFI  
Local Markets and Restaurants  
Immersive Culture  
Experienced Tours of the Island

Starts at

£700 Per Person

10%  
Off  
Now





# Decolonization

Content

Teaching & Learning

"Imperialism ...includes the superiority and authority for which tourism serves as a medium"  
(Zhang and Shelton, 2014).

# New Topic

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The Tourist Gaze (Urry,  
1990)



# The poverty gaze



# Decolonization and inclusivity in teaching and learning

<i>Learning phase:</i>	<i>Leads to:</i>		
1 <sup>st</sup> order change: <b>Cognition</b>	Effectiveness, efficiency	<b>Conformative learning</b> <i>'Doing things better'</i>	
2 <sup>nd</sup> order change: <b>Meta-cognition</b>	Examining and changing assumptions	<b>Reformative learning</b> <i>'Doing better things'</i>	
3 <sup>rd</sup> order change: <b>Epistemic learning</b>	Paradigm change	<b>Transformative learning</b> <i>'Seeing things differently'</i>	

<b>Cognitive justice</b>	<b>Transforming practices</b>
Inclusivity, decolonization <i>Decolonization means an inclusive approach to learning</i>	'Intercultural translation', 'collaborative self-learning', anti-racism, intersectionality, authenticity, decommodification Sterling (2001); Santos (2018)



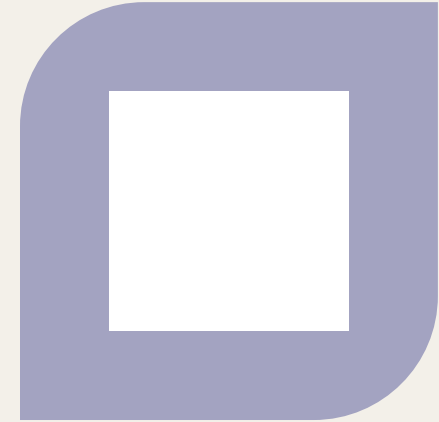
# Sustainability



THROUGHOUT THE  
MODULE



THROUGHOUT THE  
ASSIGNMENTS



SOCIAL & ENVIRONMENTAL  
CRITICAL THINKING

## Sustainable innovations: tangible



Building materials

Alternative energy

Food and food waste

Hotel planned for the Eden Project has recycled newspaper for the wall insulation and a floor made of old beer bottles

A 3 Michelin star restaurant in Spain turns waste from the restaurant into compost, which is used by local farmers whose produce they buy.



# Sustainable innovations: tangible



The local community

The Rockhouse Foundation transforms the places where Jamaica's children learn . Over US\$6 million has been invested in building, transforming seven local schools and the Negril Community Library.

Workers in T&H

Evolution Treks in Peru was the first company in the country to employ women porters for its hiking tours. This has created sustainable income opportunities for women previously excluded from this aspect of tourism. Evolution also ensures healthy working conditions for all its staff, both male and female.

# New learning outcome- an example

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## **Wording:**

**Identify possible behavioural changes in management practices where they are shown to have a negative impact on the human and natural environment**

Demonstrated by partaking in Esmeralda Island Simulation involving stakeholders and management responses to concerns raised



# Conclusion



SMALL CHANGES



BIG MINDSET  
CHANGE



FOR ALL PATHWAYS  
STUDENTS



AN ON-GOING  
PROJECT

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