



### International and Intercultural Communication for Academic Purposes

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### Topic of our talk

'Step back from viewing the issue of language as being solely about English and consider the role of communication as a whole' Dafouz and Pagèze (2021, p. 95).

Students come to the international classroom with different cultural backgrounds, academic experience and content knowledge: all these factors need to be taken into account (Aguilar, 2018).

Academic Purposes for Academic Contexts

#### Intended Learning Outcomes for the University of Bristol Pre-sessional courses (accredited by BALEAP in 2021):

By the end of the pre-sessional course, you will be able to demonstrate:

- 1. Skills and strategies to communicate effectively in academic contexts.
- 2. Skills to access and critically question knowledge in academic contexts.
- 3. Choices of content, organisation and language to communicate with different audiences for different purposes.
- 4. Autonomy through active reflection on feedback and self-evaluation to enact learning goals.
- 5. Collaborative participation in local and global communities of practice.

## Internationalisation of Higher Education

Leask (2009, p. 209, cited in Leask, 2015, p. 10):

"An international curriculum will engage students with internationally informed research and cultural and linguistic diversity..."

"... and purposefully develop [students'] international and intercultural perspectives as global professionals and citizens."

# Global competencies

Skills gap employers often perceive (Hardman, 2021):

- Intercultural agility
- Communicative skills
- Problem-solving skills
- Collaborative teamwork
- Enterprise

### What is needed?

Spencer-Oatey and Dauber (2021): facilitate transformative learning through guided support. Help students:

- acquire new perspectives move out of comfort zone
- interpret and reflect on those experiences
- overcome linguistic and cultural barriers: language, academic culture, communication styles
- build confidence

### Dialogic pedagogy: create a culture of mutual valuing

- Create awareness of diversity as a positive resource: different learning experiences and knowledge base.
- Offer space for students to share their experiences

Hardman (2021): Promote interaction, allow students to engage meaningfully with diversity.

- → group work: multinational teams doing authentic tasks
- collective, reciprocal, cumulative and purposeful
- supportive: lecturers and students work together
- → a safe, open and inclusive space
- 'Purposeful interaction' and language mediate the learning process (Haines, 2017). Language is learnt through interaction about the subject; the subject is learnt through interaction using the language.

e.g. in the (virtual) Chemistry or Industrial Design lab

Communication for Academic Purposes: international and intercultural Facilitate dialogue between/with:

- Content lecturer and students
- Home students and international students
- EAP tutor and content lecturer (Galloway and Rose, 2021)
- Oneself: decolonisation of the tutor
  - Critical cultural awareness of the self (Wimpenny et al, 2021)
  - Move out of the comfort zone

CPD: are we sufficiently equipped?

- Focus increasingly communication for academic purposes, less so on just English.
- Teaching international students does not equate international experience.
- Intercultural training needed?

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