"Fostering critical and meaningful responses in student seminar discussions"

Rebecca Welland PIM Speaking, Newcastle, June 2018

Outline

- Introducing 'critical and meaningful response'
- Representation of 'critical and meaningful response' in a set of grading criteria
- Approaches and tasks that aim to foster 'critical and meaningful response'

Critical Response (CR)

- ✓ Agree <u>& disagree</u>
 - Question ideas
 - Show awareness of multiple perspectives & complexity

Meaningful Response (MR)

- ✓ Connect <u>back</u> to what has already been said
 - Add new ideas to move the discussion forward
- ✓ Make a focused contribution

Cathy
Nursing
CMI
Hong Kong



Prepares diligently, but mostly silent during discussion practice.

CR: Content broadly relevant, but relies heavily on factual evidence, own stance missing. Little critical engagement with own / others' ideas.

MR: Rarely looks at other students or connects her ideas to theirs. Mostly reads from notes or recites. Hard to follow.

Jo Law EMI Hong Kong



Very fluent, confident speaker. Minimal notes / evidence.

CR: Articulate but thin, one-sided argument.
Sounds like he's in a debate rather than academic group discussion. Fails to question own ideas or those of others.

MR: Rarely engages specifically with ideas of others. Long turns. Considered rather dominating.

Julia
Business &
Economics
CMI / EMI
Beijing



Strong communicator & good interpersonal skills.
Enjoys using English

CR: Although she has her own critical stance, she only agrees with others.

No disagreement or questioning.

MR: Appears to connect turns to what was said before, but quite superficial. Typically she starts: "I agree, let me add an example." Not adding anything new. Mostly repeating.

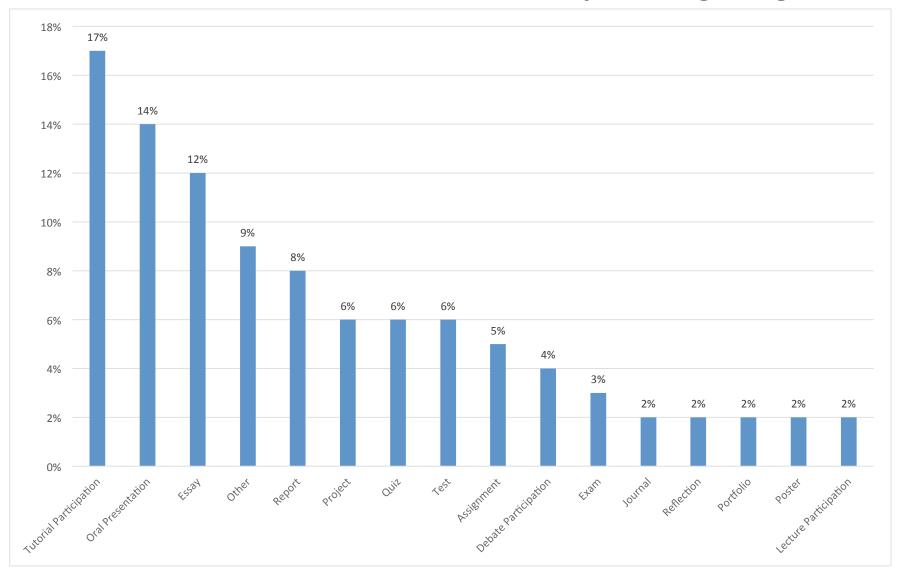
Role of traditional Confucian Learning Values?

Never question or contradict your fellow students. (Jin & Cortazzi, 2006; Jackson, 2002)

Rote learning and memorisation are an important part of academic life. (Jin & Cortazzi, 2006

'Maxim of modesty' better to be silent and avoid showing off (Liu and Littlewood, 1997) Learning cultures are
changing in schools and
universities in China. The
student body is increasingly
diverse (Jin & Cortazzi,
2008).

Most Commonly Used Assessment Types in First Year Common Core Courses at the University of Hong Kong, 2012



Legg (2016) An Exploration of the Voices of a New University Curriculum in Hong Kong: Implications for the Teaching of English for Academic Purposes. HKU / Macquarie University

Speaking Assessment "Core University English - CUE"

20-minute Seminar Discussion (groups of 4). Based on a current, controversial topic. Students research the discussion topic before the exam using academic sources to make notes. They may refer to these notes during the exam.

	A+, A, A-	D+, D
Ability to explain academic concepts and argue for a stance supported by sources (40% of grade)	You can always clearly explain academic concepts. You are always able to argue for a critical stance with the support of valid academic sources where appropriate. You show an excellent ability to critically respond to / question other students' stance.	Only some evidence of ability to explain academic concepts, usually unclear. Stance is almost always simplistic and uncritical, not supported by sources. Limited ability to critically respond and question others. Mostly silent.
Ability to interact with others (30% of grade)	You never dominate the discussion. You never read from your notes when expressing your stance. Your contributions to the discussion are always naturally linked to what has been said before. You always use active listening skills (nodding, eye contact etc.) as appropriate.	You often dominate. You often read from your notes when expressing stance. Your turns are only sometimes linked to what was said before. You only sometimes use active listening skills
Ability to communicate comprehensibly and fluently (30% of grade)	You are always comprehensible. Mistakes with grammar / vocabulary are infrequent and never interfere with understanding. You are always fluent.	You are only sometimes comprehensible. Mistakes with grammar / vocab occur throughout, interfere with understanding in multiple places. Only sometimes fluent.

Extract from Discussion Assessment Criteria (A & D bands) CUE, University of Hong Kong, 2016-17

Explaining Key Terms

To "critically respond" includes the ability to:

✓ Challenge another student's stance (in a statement or question).

Weakness in "critical response":

 Students mostly agree, lack of critical questions or justification of another stance.

Explaining Key Terms

"Naturally link to what has been said before" includes ability to:

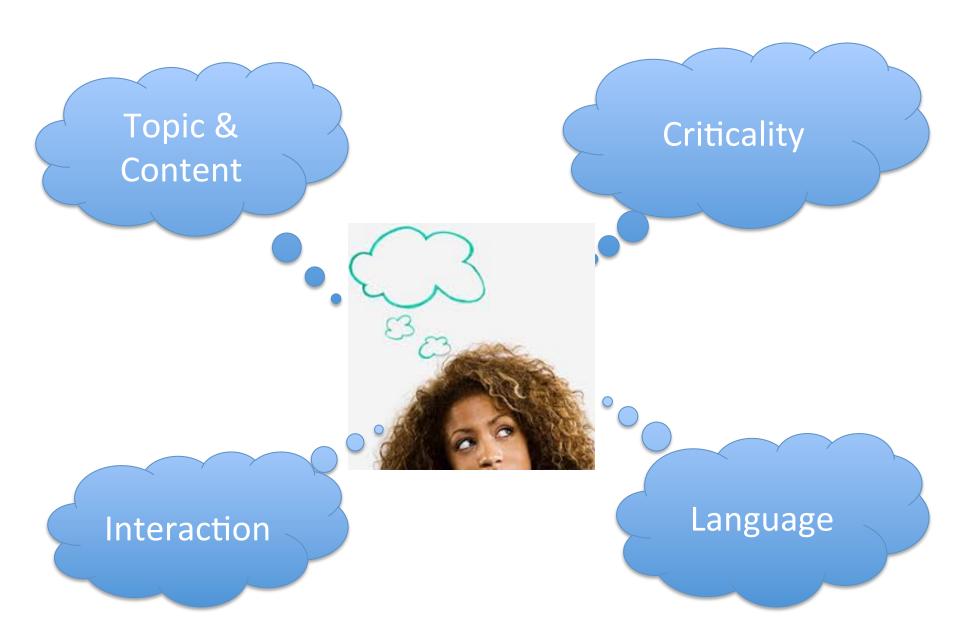
- ✓ First agree / disagree, then elaborate with new information
- ✓ Make a meaningful connection to a new topic

Examples of "weakness in linking":

- Saying 'I agree', then discussing something unrelated
- Just repeating, no new information

Adapted from: Core University English, HKU

Demands of Tutorial Discussion Practice



Cognitive Overload

"Distinction between Problem Solving & Acquisition of Strategies"

Problem solving involves heavy cognitive load and may divert attention away from the acquisition of new strategies (Sweller, 1988).

> Separate the main discussion task from the acquisition of new skills.

"Significance of Preparatory Attention"

Preparatory attention lowers cognitive load. (Schmidt, 2001)

> Don't underestimate the value of planning & engagement with the topic prior to the discussion.

"Attention is Selective"

If we focus on too many competing cognitive demands at once, we become overwhelmed. (Schmidt, 2001)

Break skills practice down, focus on 1 sub-skill at a time.

'How': Critical Response

3 Strategies	Some language tools
1. Use hedging to soften a challenge	 Really? That may not always be true I wonder if that's actually the case, maybe
2. Change the challenge into a question	 Have you thought about? Is it possible / likely that? Could it be that?
3. Politely acknowledge before disagreeing	 Yes, I think you are right aboutbut what about? Yes, I see what you mean, but

'How': Linking Turns

5 Strategies	Some language tools
1. Respond with agreement or disagreement	 You are quite right Interesting, but I suspect this may not always be true. I partly agree with this
2. Refer to an earlier point	 That's a good point and it reminds me of what Sam said earlier about
3. Moving on to a new issue	 Perhaps we've said enough on this and can move to the next question.
4. End turn with a question	Wouldn't you agree? Don't you think?
5. Short comments	• 'True, quite, right, absolutely, well, so, really?' etc.

'Noticing': Links in a Discussion 'Chain'

I'm not so sure....
Surely we have to learn to accept that
Facebook has become part of our

lives don't we?

What do you mean by 'accept' this'?..... Isn't the latest Facebook scandal proof enough that tighter regulations are needed?

True. You're
right that we need
to act soon, but as
Mary said earlier
in our discussion,
we have to be
realistic.

When you say 'realistic' are you suggesting....?



Scaffolded Practice: "Comment + Elaborate"

1. Previous speaker said	2. Add a short comment	3. Elaboration: follow-up comment / question
I think that those who can afford it should pay higher medical contributions.	Really?	 But how to decide who can afford it? I think that this might be very unpopular with a lot of older voters.
It's time that more low cost housing were built in our cities.		
There is too much assessment at universities nowadays.		

"2-minute challenges"

Roles (switched for each new topic):

Student 1: expresses stance on the topic & responds to challenges

Student 2: challenges each argument by asking a question / disagreeing

Student 3: listens and gives feedback on the quality of response

Benefits:

- ✓ Intensive practice in both CR and MR.
- ✓ Teacher feedback: focuses students on a different aspect of CR and MR slot after each topic (e.g. questioning, hedging, degree, body language, politeness, intonation etc.).
- ✓ Short time span = better focus.
- ✓ Activity moves fast and is motivating. New strategies added with each practice.

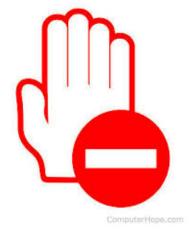
Example Topic: "Regular salary increases are the best way to keep staff motivated."



Immediacy of Feedback

Teacher initiated Interruptions

Teacher initiated Post-it comments





Final thoughts.....

- Tutorial discussions are complex and demanding events. Not same as a general discussion.
- Most students respond well to focused practice tasks, with immediate feedback. Some strategies,
 e.g. asking questions, may take longer to integrate.
- Focussing on student response can be challenging, but very rewarding too.

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