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English Language Support Service

Dawn Daly BALEAP PIM, LSE 19th March 2016



It's EAP, Jim, but not as we know it!

Delivering EAP via lectures to large groups of home students



Outline

- Background
- Basic model
- Case study
- Challenges

English Language

Support Service

- Benefits
- Potential implications for the profession





Background and drivers



- Change of strategy for international in-sessional support: generic —— bespoke
- Identification of need to support home students
- Logistics: small groups —— large cohorts
- Collaborative workshops ——> interactive lectures
- Started 2013/14
- Foundation, 1st year UG, 3rd/4th year UG







Case study: Geography 1st year UG GYA106 Tutorial Module: cohort 190

Summary of lecturer's (ambitious!) requirements by e-mail following initial meeting, 2013/14:

- What a paragraph is
- Sentence structure
- Not using "txt speak" (i.e. correct grammar & spelling)
- How to introduce a quote
- Using concepts/key terms
- All points/assertions need to be supported by evidence
- Be specific/accurate



Case study: materials supplied by lecturer

- Coursework brief + marking criteria
- Examples of coursework feedback
- Journal articles
- Examples of 'good/bad/ugly' practice





Globalization and Geographies of Consumption: A Case Study of the Clothes and Footwear Sector



Cover sheet, student report



Case study: materials developed



OUTLINE

Outline slide from session PowerPoint

- What is meant by 'coherence'
- Why coherence is so important
- Identification of features of coherence
- Use of academic evidence to support an argument
- 6 key guidelines to help to achieve coherence
 Please check you have a voting handset
 and handout



What factors reduce Text B's coherence?

- A. Poor paragraph organisation
- B. Poor sentence construction & punctuation
- C. Inaccurate use of vocabulary
- D. All of the above



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Using supporting academic evidence

Look at Task 3 on the handout:

- Identify which of the statements in 2a and 2b are based on academic evidence.
- Are there any statements which should be supported by academic evidence but are not?
- Are there any terms which require a definition?

Slide from session PowerPoint



The main challenge: Going timidly where we'd never gone before...

International PGT (+ PhD) — home UG

- Learner profile?
- Entry attitude?
- Entry awareness?
- Willingness to interact?
- Output samples available?
- Optimum delivery point?
- Pedagogy?









Some other key challenges

- Time investment: development, communication
- Clustered scheduling
- Technical issues (eg voting software)
- Need to avoid deficit model
- Student variability
- Range of degree subjects within one lecture

(eg Arts & Humanities = English, Drama, Art & Design)





Challenges: personal

- Relational -----> anonymous
- Inductive deductive + inductive
- Preparation, preparation, preparation!
- Uneven student engagement
- Imposter syndrome







Benefits 1

• Access to:

✓ Samples of student output & feedback

- ✓ Departmental assessment
- ✓ Marking criteria
- ✓ Lecturer attitudes to writing (N.B. huge variability!)
- Feed in to current provision (e.g. pre-sessionals)
 Type of support provided
 - \circ Incorporation of lectures into pre-sessional



Benefits 2



- Opportunities to collaborate on modules
- Raised profile within institution
- Enhanced awareness of ELSS provision
 - ✓ bespoke & generic workshops
 - ✓ online resources
 - ✓ pre-sessional courses
- Increased reach:

2015/16 to date: 'home' students present in lectures = 2249 (average 132 per session)



Potential implications: BALEAP

BALEAP Competency Framework

• **Competency** – is here understood as 'the technical skills and professional capabilities that a teacher needs to bring to a position in order to fulfil its functions completely' (Aitken, 1998).

BALEAP, 2008, p.10

Need for criteria to be adapted or added? Modification of TEAP courses? Change of emphasis from L2 to L1, L2 and L1/L2?



Conclusion



Support Service

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