

Writing feedback and EAP students' task management before, during, and after the Covid-19 pandemic: a preview

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### Outline

- Context & Purpose
- Highlights of the Literature
- Gap
- Methodology
- Limitations

#### Context: The online continuous formative written feedback system

2019								2020						
Preparatory Project Preliminary deadlines without penalty								Research Project Proposal				Research Project First Draft (assessed)		Final
Sep 4	Sep 4 Se			Oc		9	Oct 30	Jan 13			Feb 27		April 1	
2020 Research Project Proposal								2021 Research Project						
1st	2nd	3rd	4th			5th	Final	1st 2r		2nd			First draft	Final
Sep 16	Sep 30	Oct 2	21 Oct 28		3 <b>1</b>	Nov 4	Nov 18	Jan 27 F		Feb 3	eb 3		Feb 24	March 31
2021 Research Project Proposal								2022 Research Project						
1st	2nd	3rd		4th		5th	Final	1st	2nd 3rd		3rd		First draft	Final
Sep 24	Oct 1	Oct	15	Oct 22	2 (	Oct 29	Nov 19	Feb 2	Feb 11		Feb 18		Feb 25	April 1
2022 Research Project Proposal							2023 Research Project							
1st	2nd		3rd		4th		Final	1st		2	2nd		First draft	Final
Sep 23	Sep 30		Oct 14		Oct 28		Nov 19	January 27		ı	Feb 10		Feb 24	March 31





## Purpose

- 1. What are students' general patterns of time and task dedication to writing leading up to preliminary and final deadlines?
- 2. How did students' time and task dedication differ (if they did) during and after the pandemic?
- 3. What influence did tutor feedback have on students' task management before, during and after the pandemic?





## Highlights of the Literature

- 1. Tutors' role in fostering TMS
- 2. EAP students' task management strategies
- 3. EAP student writing and tutor feedback during Covid
- 4. EAP writing task management & keystroke studies





### 1. Tutors' role in fostering task management (1)

- Definition in EAP research writing (Leki & Carson, 1994)
  - Research skills library, source evaluation
  - Source Management reading, summarizing, avoiding plagiarism
  - Text development planning, drafting, revising
- Supporting students' self-efficacy (Wilby, 2022)
  - Self-regulatory learning = ability to manage one's own academic process: actions, thoughts, moods





### 1. Tutors' role in fostering task management (2)

- Scaffolding the learning process (Starfield, 2019)
  - Comments become less "direct," more "indirect"; less "directive," more "referential"
  - Expressive comments (praise, criticism, opinions) most helpful
- Feedforward (Han & Hyland, 2019)
  - Continuous formative feedback cycle (WCF + conferences) produces self-evaluative learners





### 1. Tutors' role in fostering task management (3)

- Cultivating feedback literacy (Winstone et al., 2017)
  - Students improve ability to understand & implement FB
  - Develop academic judgement; convert lessons to feedforward
- Affective support (Grannell, 2023)
  - Students find most helpful "praise," and "encouragement about performance"





#### 2. EAP students' task management strategies

- Mastery vs. performance goal orientation (Wilby 2022)
  - Mastery = commitment to skill development and the learning process to achieve mastery
  - Goal = highest grade for least effort
- Example: Successful strategies (Ravari & Tan, 2019)
  - 50 graduate English majors, Iran
    - 1. Self-directing process
    - 2. Building skills independently of their advisor
    - 3. Developing a productive dynamic with their advisor





### 3. EAP student writing and tutor feedback during Covid

Most studies = writing teachers' experience (Hanan et al., 2022)

(Xu, 2021)

#### Teachers:

- extended instructional space through longer tutorials
- digital written feedback

#### Students:

- responded positively to online delivery
- embraced feedback into self-regulation strategies
- prized ability to review digital feedback
- receptivity depended on individual characteristics





### 4. EAP writing task management & keystroke studies

- Focus on stages of writing: planning, composing, revising
- Often focus on pauses

(Khuder & Harwood, 2019)

Found 2 task management styles:

A: self-regulated learning = planning, revising, reader awareness

B: Get it done

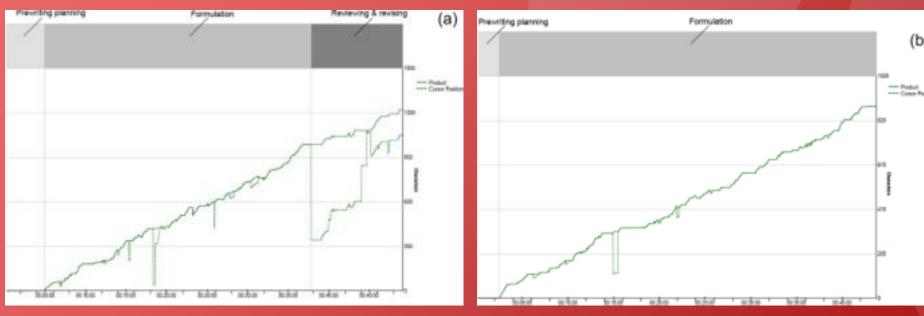
#### (Xu & Xia, 2021)

- Undergraduates, a single writing session (unpressured)
- Looked for time distribution between planning, formulating and revising





#### Figure B: Keystroke studies: writing stages



Note. From "Scaffolding process knowledge in L2 writing development: insights from computer keystroke log and process graph," by C. Xu & J. Xia, 2021, Computer Assisted Language Learning, 34(4) 583-608. Copyright 2021 by Informa UK Limited.

# Gap

- Long-term writing process of undergrads
- Continuous formative feedback of undergrads
- Changes in feedback practices o/t moving to online
- Changes in students compositional process before, during, after the pandemic
- Use of "text artifacts" (Grannell, 2023)
- Keystroke studies beyond single writing session





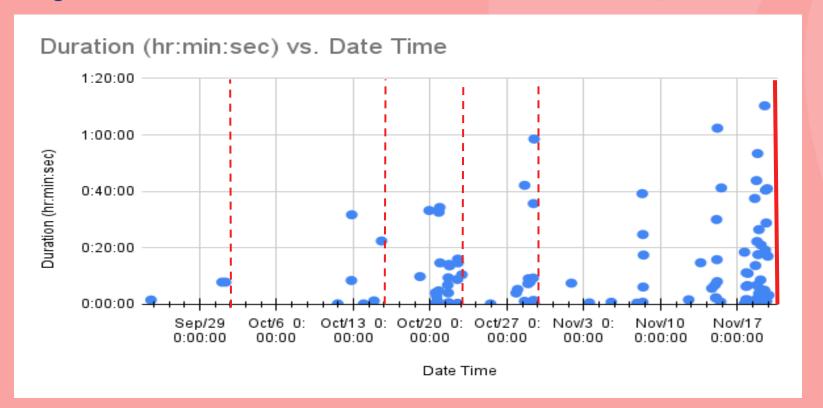
## **Quantitative Dataset**

- ~5 tutors to be recruited
- 2-3 students of each tutor per year 2019-2020, 2020-2021, 2021-2022, and 2022-2023
- Collect writing session reports, anonymize
- Graph writing production, aggregate





#### Figure C: Quantitative Data Preview







## **Qualitative Data:**

- Feedback comments related to task/time management: encouragement, deadline reminding
- All comments will be labelled; no direct quotes.
- Frequently appearing comments may be paraphrased.





### **Qualitative Data:**

Good job getting this paragraph drafted!
Please see my suggestions for organization and cohesion, and let's discuss the paragraph during Tuesday's tutorial.

Hi Zhanur, how can I help you get started on your outline?





#### Limitations

#### A: Of generalizability

- Homogeneity of participants
- Sample size may not reveal enough commonalities in composition patterns and response to feedback

#### B: Other factors: composition/feedback dynamic

- Tutorial dates and dialog, classroom activities, peer support
- Note taking/drafting outside the "working document"

#### C: Data analysis

- No direct findings on revisions or writing stages
- No connection with grades





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